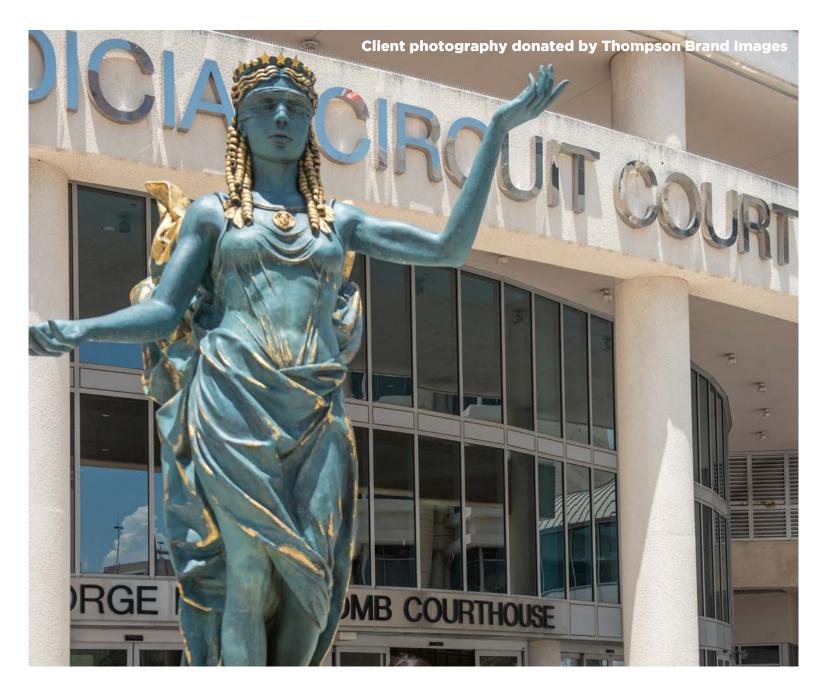


#### Creating pathways to justice



# 2021 IMPACT REPORT

### IMPACT IN NUMBERS

In 2021, we helped:



individuals, families and community groups, including:



#### 2021 Cases by Area of Law

**4,122 seniors** preserve housing, fight exploitation and more.



#### 1,669 veterans

access hard-earned benefits, avoid unlawful homelessness, and more.

#### 2,069 survivors

of domestic violence to gain safety from their abusers and start fresh.

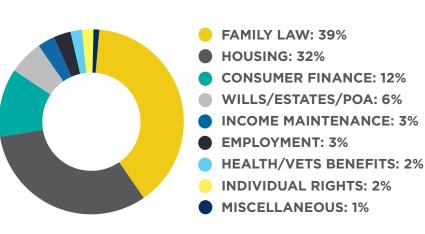


7,147 children\*

access needed care, learn their rights, access needed care and more.



\*Figure includes clients of our L. David Shear Children's Law Center and children who are part of a household that received our services.



#### It's all thanks to you...





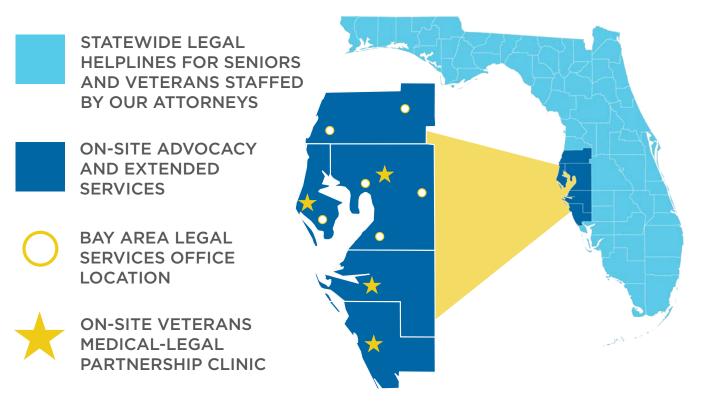


#### **4,095 hours** of pro bono service were donated through our Volunteer Lawyers Program.

We receive program funding from a variety of contributors. View a list of our partners at: bals.org/major-funders.

### IMPACT IN **REACH**

#### We Help Under-Served Communities in the Bay Area and Statewide





#### We responded to



#### 62K applicants

through our statewide and local helplines:

- FL Senior Legal Helpline
- FL Veterans Legal Helpline
- Legal Aid Line (5 counties)

### IMPACT THROUGH JUSTICE WORKS!

#### bals.org/JusticeWorks



More Justice = Less Poverty

#### THE CAMPAIGN FOR BAY AREA® LEGAL SERVICES

Creating pathways to justice



Thaddeus Bullard (Bullard Family Foundation) and Yohance Pettis (2021 Board Chairperson) hosted the "Justice Works!" virtual fundraiser launch last year. With over 130 donations and campaign pledges, the virtual fundraiser beat Bay Area Legal's \$100K goal by \$40K.

#### THE 2021 LAUNCH OF "JUSTICE WORKS!" — THE CAMPAIGN FOR BAY AREA LEGAL SERVICES

In January 2021, Thaddeus Bullard aka WWE Global Ambassador Titus O'Neil joined Bay Area Legal Services' Board Chairperson Yohance Pettis to host the virtual launch of our "Justice Works!" campaign.

Justice Works! is a three-year effort to raise the funds needed for Bay Area Legal to best serve the critical legal needs of our community that have worsened since the pandemic. Those who pledge through the campaign are recognized in the "Hall of Justice," two donor recognition walls located at Bay Area Legal's Ybor City office. View the "Hall of Justice" donors at bals.org/hall.

### IMPACT IN **PROGRAMS**

#### What We're Doing For...

#### **CHILDREN AND TEENS IN FOSTER CARE**

Last year, attorney Taylor Greenberg on our L. David Shear Children's Advocacy Unit, began work on the expansion of "Know Your Rights": a project to educate foster youth. Thanks to a Technology Innovation Grant from the Legal Services Corporation, Bay Area Legal Services will launch an app to ensure that Florida youth in foster care have access to all vital information regarding their legal rights.

#### **HOUSING STABILITY**

We have continued the 2020 pro bono project FACE (Florida Attorneys Counseling on Evictions) and started the new Housing Stability Project with the goal of preventing an eviction from being filed in the first place through mediation.

#### LOW-INCOME FAMILIES

Thanks to the generous support of the Bullard Family Foundation through "Justice Works!", our Bay Area Legal Services attorneys have begun offering free legal clinics and legal rights trainings onsite at The Prosperity Center (pictured right), located at Sligh Middle Magnet School.

#### 120,000+ PRO SE LITIGANTS

Starting in October 2020, Bay Area Legal celebrated 20 years of the Legal Information Center, a resource staffed by attorney, Susan Whitaker (pictured right), to ease congestion in the courts by helping pro se family law litigants nagivate the legal system and access necessary forms. The project, which is now accessible online, is funded by TECO Energy and the law firms of Holland & Knight and Carlton Fields.









### IMPACT IN **STATISTICS**



#### **RELATIVE CAREGIVERS**

**2.7 Million** grandparents are raising grandchildren nationwide, and about 20% of those have incomes that fall at or below the poverty line.



#### **MILITARY VETERANS**

**7 of the top 10** unmet issues that often lead to homelessness among veterans can only be solved with legal aid.



#### SURVIVORS OF DOMESTIC VIOLENCE

Survivors rate legal help as **one of the two** most effective tools for stopping domestic violence, second only to leaving the abuser.



#### SENIORS (60+)

Each year, **2.6 Million** elderly Americans fall victim to some type of financial fraud.

### IMPACT IN OUTCOMES

Bay Area Legal Services is a wonderful company that gives people such big blessings. I **could never** say thank you enough.

CLIENT WHO ADOPTED HER GRANDCHILDREN AFTER THEIR MOTHER PASSED AWAY

I don't know what we would have done without Bay Area Legal. I appreciate all the donors, the volunteers, and the staff that make these results possible.

DISABLED VETERAN/SINGLE PARENT WHO FACED HOUSING INSECURITY DURING COVID-19

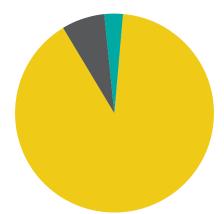
Thank you for making difficult situations easier and helping each of us know that we're not alone.

SURVIVOR OF DOMESTIC VIOLENCE - DIVORCE

I am so relieved — I can finally sleep at night!

**ELDERLY CLIENT - VICTIM OF IDENTITY THEFT** 

## FINANCIAL ACCOUNTABILITY



#### 2021 Expenses

PROGRAMS: 90%

MANAGEMENT/GENERAL: 7%

FUNDRAISING: 3%

#### Your dollars made a difference.

Last year, 90% of our expenses were program-related (15% more than the American Institute of Philanthropy's ideal standard of at least 75%). That means our financial supporters made a maximum community impact.



bals.org/JusticeWorks